

FEEDBACK REPORT (2020-2021)

Internal Quality Assurance Cell



Contents

Introduc	tion1
Introduc	tion to feedback1
Objectiv	e of feedbacks
FEEDBAG	CK STRUCTURE
Feedb	ack Process:
Samp	le Feedback Form
Fee	dback on curriculum from Academic Experts5
1.	Feedback on curriculum from Students/Alumni5
2.	Feedback on curriculum from Faculty7
3.	Feedback on curriculum from Industry Expert8
4.	Feedback on curriculum from Parents9
5.	Feedback on curriculum from Academic Experts10
IMPO	RTANT FEEDBACKS FROM THE STAKE HOLDERS AND ACTIONS TAKE
FEEDBAG	CK ANALYSIS OF VARIOUS INSTITUTES
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF TEACHERS TRAINING & RESEARCH (UITTR) 13
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF SCIENCES (UIS)14
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF PHARMA SCIENCES (UIPS)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF MEDIA STUDIES (UIMS)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF LIBERAL ARTS AND HUMANITIES (UILAH) 17
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF LEGAL STUDIES (UILS)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF ENGINEERING (UIE)19
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF DESIGN (UID)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF COMPUTING (UIC)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF BIOTECHNOLOGY (UIBT)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF ARCHITECTURE (UIA)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF AGRICULTURAL SCIENCES (UIAS)
FEEDB	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF APPLIED HEALTH SCIENCES (UIAHS)
	ACK ANALYSIS OF UNIVERSITY INSTITUTE OF TOURISM & HOSPITALITY MANAGEMENT M)
FEEDB	ACK ANALYSIS OF UNIVERSITY SCHOOL OF BUSINESS (USB)
FEEDBAG	CK ACTION TAKEN OF VARIOUS INSTITUTES
ACTIO	N TAKEN OF UNIVERSITY INSTITUTE OF TEACHERS TRAINING & RESEARCH (UITTR)



31
32
33
34
35
37
40
41
(UITHM) 42

Figure 1 Parts of Feedback Collected	2
Figure 2 15 Institutes across Chandigarh University	2
Figure 3 Objective of Feedbacks	3
Figure 4 Collection of Feedback	4
Figure 5 Feedback on Curriculum: Process	5
Figure 6 Feedback and Action Taken Process	11

 Table 1 Link for feedback from various stakeholders
 5

AQAR 2020-2021



Introduction

Chandigarh University is a prestigious institution that provides its students with a unique blend of professional and academic brilliance. CU has combined the knowledge of top industry executives and famous academicians, creating a global approach. It is ranked among Asia's best and fastest rising institutions. We are always striving towards our purpose of providing quality education and creating future managers for the industry, which is underpinned by ethical principles and a professional governance structure.

Chandigarh University has the prestige of entering into a new epoch in higher education by designing a distinctive, innovative academic model that is supported by great facilities and significant international collaborations, as well as unmatched industry backing for experiential learning.

Chandigarh University's academic style gives amazing possibilities to study from the top instructors, love every minute, and advance their profession. Combining academic and research innovation, flexibility, multidisciplinary exposure, placement training, and real-time projects, our academic approach guarantees that you are groomed to be industry ready.

The University has developed an unrivalled relationship with top-tier multinational corporations, resulting in collaborative programmes, the establishment of industry-sponsored R&D labs, and the provision of real-world practical experience to students through research centres of excellence established by international IT giants such as Microsoft and IBM.

The University's commitment to excellence in teaching and learning is demonstrated by a globally acceptable curriculum, a scientific, transparent, and objective evaluation/examination system, project-based learning, student-centred policies, a pleasant environment, and a socially active campus life.

Introduction to feedback

Internal Quality Assurance Cell (IQAC) provides a key and significant commitment to improve educational quality and directs the University's efforts and measures toward academic perfection.

Between July 2020 and June 2021, input was collected from students, teachers, parents, corporate partners, and alumni (Figure 1) from 15 institutions (Figure 2) around the university (Figure 2).



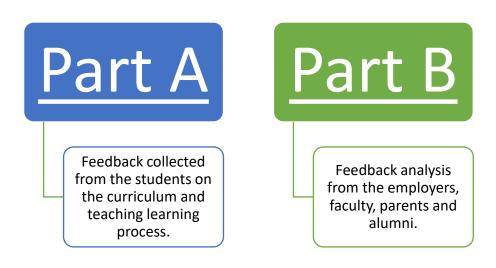


Figure 1 Parts of Feedback Collected

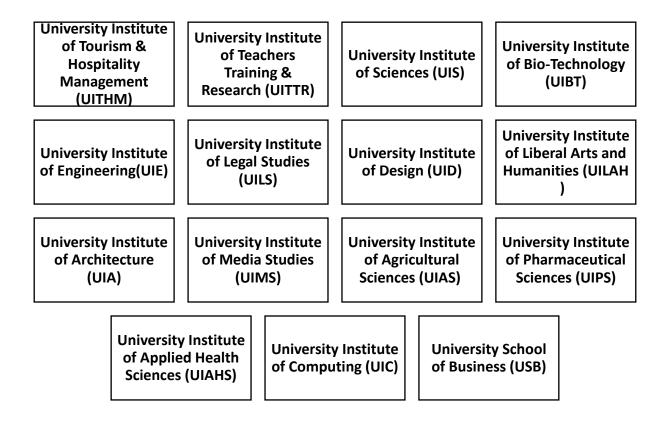


Figure 2 15 Institutes across Chandigarh University



The quantitative technique was used for this input, and it was combined to ensure both the depth and breadth of the discoveries. The quantitative step included an online survey conducted by Chandigarh University's ERP department.

The Curriculum Analysis Feedback Report was done for the odd and even semesters from November 09, 2020, to March 31, 2021. Curriculum research includes information on syllabus development, overall programme experience, and appropriate topic sessions, as well as material provided to undergraduate and postgraduate students.

This Curriculum critique includes various questions for stakeholders to respond to, with options such as strongly disagree, disagree, somewhat agree, agree, and highly agree. We may investigate what yield they are seeing by examining their perspective.

Objective of feedbacks

To form a Working Group to examine issues relating to student input.

To give students the chance to remark on the quality of their learning experience, as part of the preparation for and evaluation process.

To evaluate the success of academic offering in respect to students' expectations.

To offer feedback in order to enhance the student unit's delivery or content.

Figure 3 Objective of Feedbacks



FEEDBACK STRUCTURE

Chandigarh University provides liberty to every department to revise the curriculum or to add new courses after every year to meet the needs of the present industry demands and recent technological developments. To revise the curriculum, feedback is taken from various stakeholders like Students, Alumni, Faculty, Industry Experts, Academic Experts, and Parents at the end of the semester.

Feedback Process:

The Feedback Process comprises of 3 stages

Stage I (Collection of Feedback): The feedback process is collected online through Chandigarh University Information Management System (CUIMS).

Stage II (Analysis of feedback): The detailed analysis of feedback is carried out afterward and the action taken report is prepared.

Stage III (Action Taken): The plan of action taken is decided on the basis of action taken report and necessary corrective measures are recommended for the further improvements.



Figure 4 Collection of Feedback



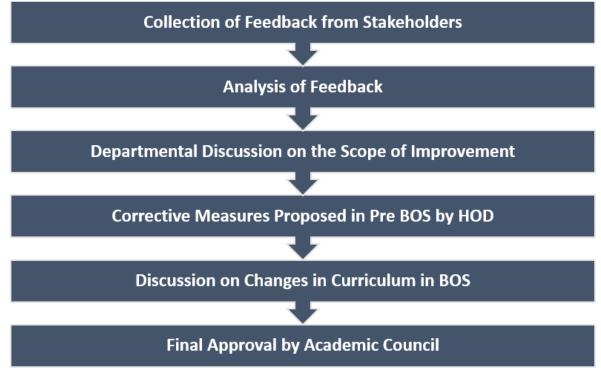


Figure 5 Feedback on Curriculum: Process

Sample Feedback Form

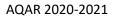
The feedback is collected in form of online survey via google forms. Links to the respective feedback

is shared with concerned stakeholder(s) (Table 1)

Stakeholder	Google Link
Feedback on curriculum from Students/Alumni	https://forms.gle/NDxbcK5nEGib4WBY8
Feedback on curriculum from Faculty	https://forms.gle/MvqAR7SVSVKuRXKY8
Feedback on curriculum from Industry Expert	https://forms.gle/R3aqERJhqAGiSu9W7
Feedback on curriculum from Academic Experts	https://forms.gle/ribUqjpE2Dzvg4ZT8
Feedback on curriculum from Parents	https://forms.gle/1dews7c2NHDn4ryy9

Table 1 Link for feedback from various stakeholders

1. Feedback on curriculum from Students/Alumni







Discover. Learn. Empower.

Name of Student:	Program Name and Batch:
UID of Student:	Academic Year:
Department:	Semester:

S. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The sequence of the courses provided in					
1	the curriculum are accurate					
2	The credits and contact hours of courses					
2	offered are balanced					
3	The curriculum encourages research-based					
	learning					
4	The curriculum provides opportunity for holistic education					
5	The course outcomes are well defined and clear					
	The value-added courses are offered in the					
6	curriculum scheme.					
7	The design of courses contributes to extra-					
7	learning or self-learning also.					
8	A flexible scheme provides the choice-					
0	based learning to the students.					
9	The course syllabi have rational between					
,	theory and practical.					
	The courses in curriculum emphasize on					
10	inculcating management &					
	entrepreneurship skills.					
11	The courses in curriculum emphasize on					
	personal and career development.					
The cou	rse with Course code and semester where revi	sion is requir	ed (If any):			
Suggest	any other additional course that can be includ	ed in curricu	lum:			
Any oth	er suggestions:					
J .						

Date:



2. Feedback on curriculum from Faculty

Name & E-Code:	
Department:	
Designation:	
Academic Year:	
Semester:	
Program Name:	

S. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The structure of the scheme for the entire program is well balanced.					
2	The sequence of the courses provided in the curriculum were appropriate.					
3	The depth of the syllabus of the courses are in relation to the competencies expected by the industry/current global scenarios.					
4	The design of courses offers extra-learning or self-learning also.					
5	A flexible scheme provides the choice- based learning to the students.					
6	The scheme has well balance between theory and practical.					
7	The composition of courses in terms of Program Core, Program Electives, Open Electives, Project, Internship etc. are well balanced.					
8	The courses in curriculum are balanced to inculcate leadership skills/ team management/ entrepreneurship skills along with personal and career development.					
9	I have the freedom to propose, modify, suggest and incorporate new topics in the syllabus through proper forum.					
Any oth	ner suggestions:					

Date:





3. Feedback on curriculum from Industry Expert

Name of Expert:	
Name of the organization:	
Designation:	
Contact Number:	
Email:	

S. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum will help the students to attain the required competency level as required by the industry.					
2	The courses offered through the curriculum inculcate satisfactory technical skills as required by the industry.					
3	The courses in the curriculum provide the students with the required managerial /leadership qualities and encourage work as part of the team.					
4	The curriculum provides scope for ample hands-on experiential learning through practical courses and projects and enables students to learn industrial practices fast and mould themselves into the stream					
5	The offering of electives in relation to the Technological advancements are relevant to the industry needs.					

Suggest any other additional course that can be included in curriculum:

Any other suggestions:

Date:



4. Feedback on curriculum from Parents

Name of Parent/Guardian:	
Name & UID of Student:	
Program:	
Batch:	
Contact No.:	
Email-Id:	

S. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The quality and relevance of the courses offered in the curriculum is satisfactory.					
2	I am satisfied with my ward's academic performance (Grades) at present.					
3	Sufficient industrial exposures are provided through summer trainings/ industrial visits/ seminars etc.					
4	There are sufficient numbers of personal and professional development courses in the curriculum and are also offered as value added courses.					
5	I am satisfied with the outcomes that my ward has achieved from the courses					
6	I am satisfied with the trainings, facilities, and opportunities provided to my ward by the University for placement drives.					
7	The workload of the program that my ward is undergoing is evenly distributed and helps the student in leading a balanced social life.					
Any oth	ner suggestions:					

Date:



5. Feedback on curriculum from Academic Experts

Name of Academic Expert:	
Name of the Institute/University:	
Designation:	
Email-ID:	
Contact No.:	

S. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum comprises balanced blend of both theory and practical courses for holistic development of student.					
2	The sequence of the courses distributed among semesters are appropriate.					
3	Course objectives and outcomes are well defined and clear in the syllabi.					
4	The distribution of credits to the courses are appropriate.					
5	The courses like Projects, Summer/Institutional trainings to provide hands on experiential learning and industrial exposure are sufficient in the curriculum.					
6	The structure of the curriculum frame for the entire program is designed to enhance employability.					
7	The depth of the syllabus of the courses are in relation to the competencies expected by the industry/current global scenarios.					
8	The syllabus has enough innovativeness and opportunities for creative thinking and future research?					
9	The courses in curriculum also emphasize on inculcating management, entrepreneurship skills along with personal and career development of the students.					
10	A flexible scheme provides the choice-based learning to the students.					
The cou	rse with Course code and semester where revisio	n is required (If any):			
Suggest	any other additional course that can be included	in curriculum:				

Any other suggestions:

Date:



IMPORTANT FEEDBACKS FROM THE STAKE HOLDERS AND ACTIONS TAKE

			IS IT ILE
		Feedback 1	Action Taken 1
-	Students	Feedback 2	Action Taken 2
		Feedback 3	Action Taken 3
		Feedback 4	Action Taken 4
		Feedback 5	Action Taken 5
	Almuni	Feedback 1	Action Taken 1
		Feedback 2	Action Taken 2
		Feedback 3	Action Taken 3
		Feedback 4	Action Taken 4
Feedback		Feedback 5	Action Taken 5
	Faculty Member	Feedback 1	Action Taken 1
		Feedback 2	Action Taken 2
		Feedback 3	Action Taken 3
		Feedback 4	Action Taken 4
		Feedback 5	Action Taken 5
	Parents	Feedback 1	Action Taken 1
		Feedback 2	Action Taken 2
		Feedback 3	Action Taken 3
		Feedback 4	Action Taken 4
		Feedback 5	Action Taken 5
	Academic Expert	Feedback 1	Action Taken 1
		Feedback 2	Action Taken 2
		Feedback 3	Action Taken 3
		Feedback 4	Action Taken 4
		Feedback 5	Action Taken 5
	Industry Expert	Feedback 1	Action Taken 1
		Feedback 2	Action Taken 2
		Feedback 3	Action Taken 3
		Feedback 4	Action Taken 4
		Feedback 5	Action Taken 5

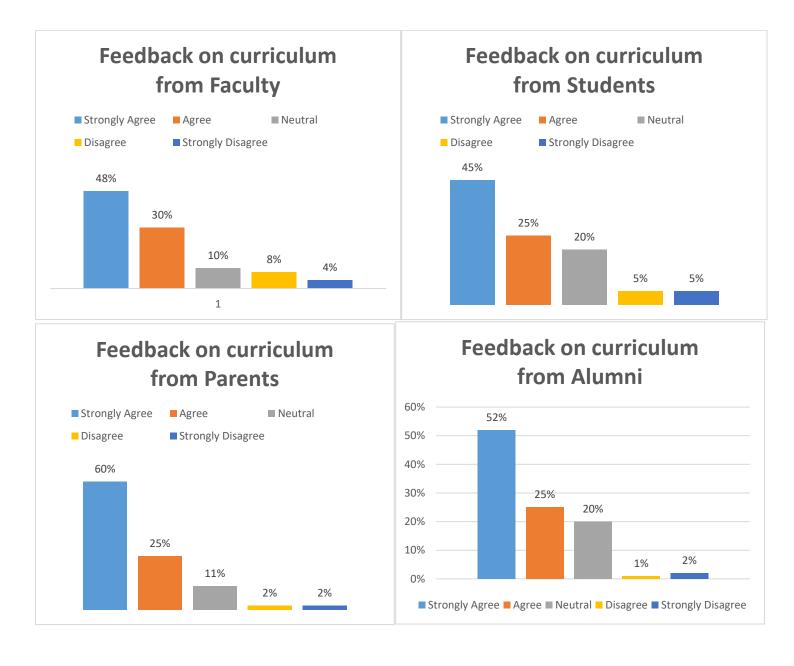
Figure 6 Feedback and Action Taken Process



FEEDBACK ANALYSIS OF VARIOUS INSTITUTES

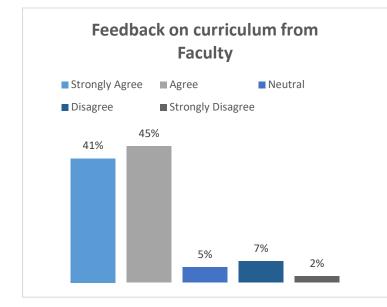


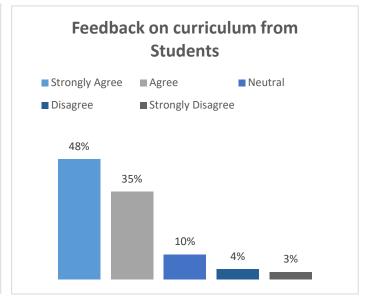
FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF TEACHERS TRAINING & RESEARCH (UITTR)

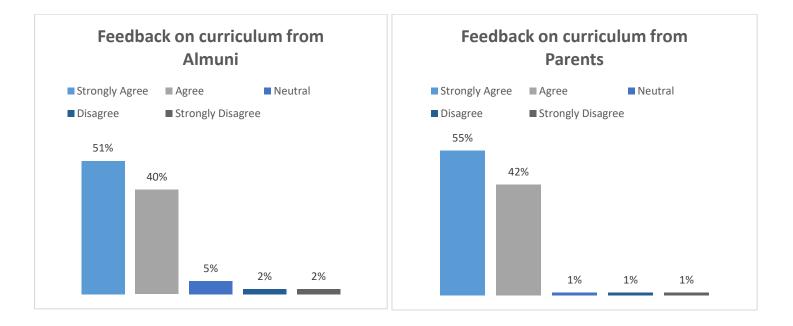




FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF SCIENCES (UIS)

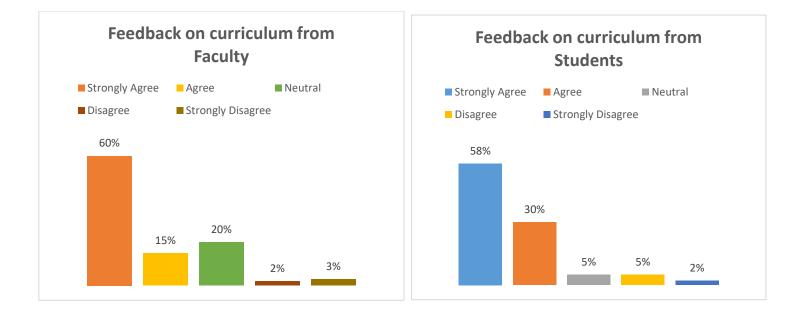


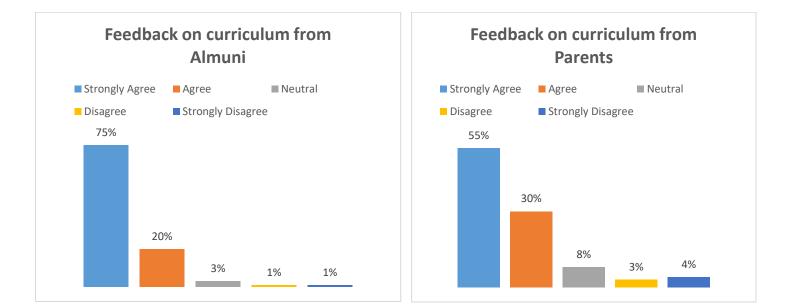






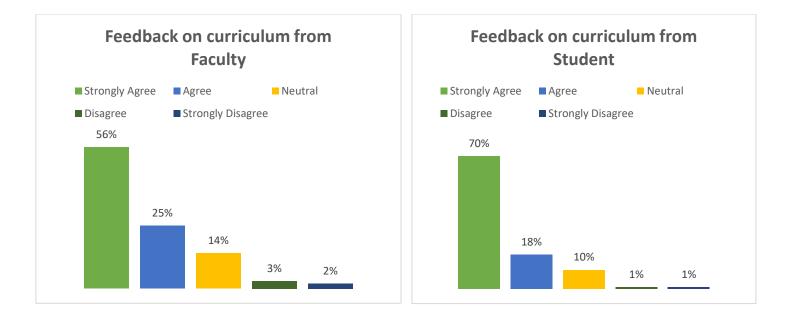
FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF PHARMA SCIENCES (UIPS)

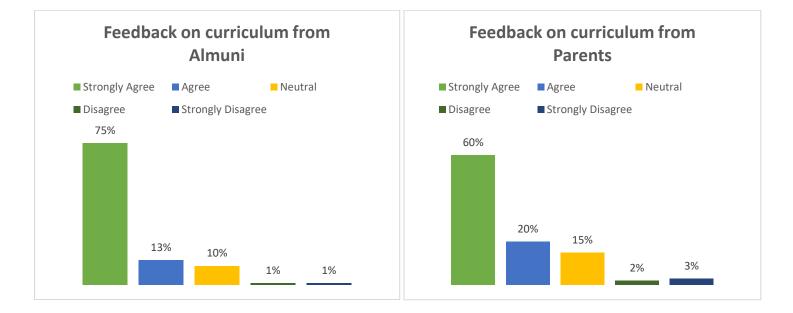






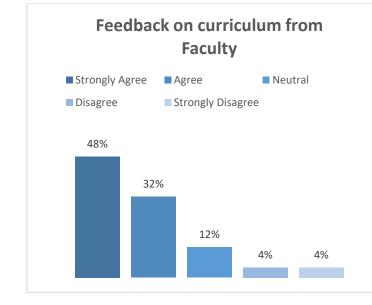
FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF MEDIA STUDIES (UIMS)

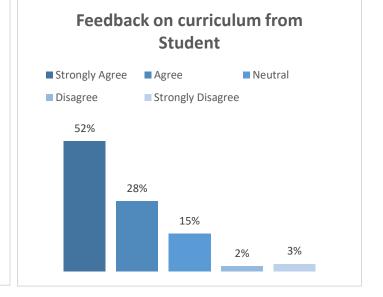


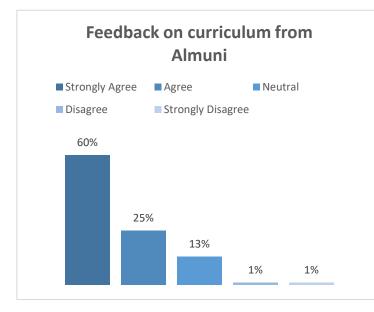


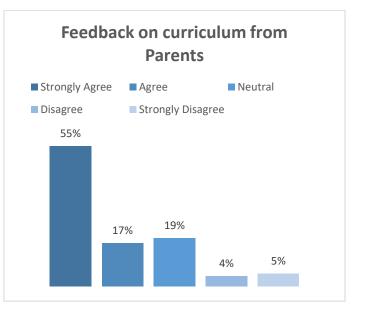


FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF LIBERAL ARTS AND HUMANITIES (UILAH)



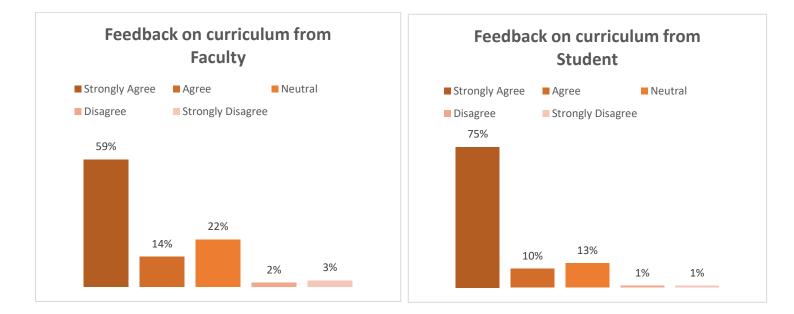


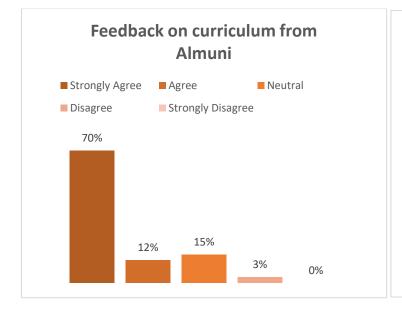


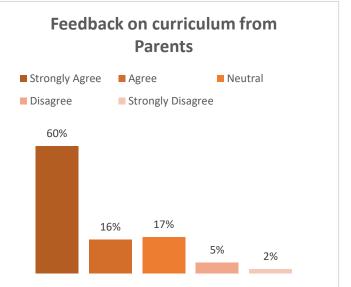




FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF LEGAL STUDIES (UILS)

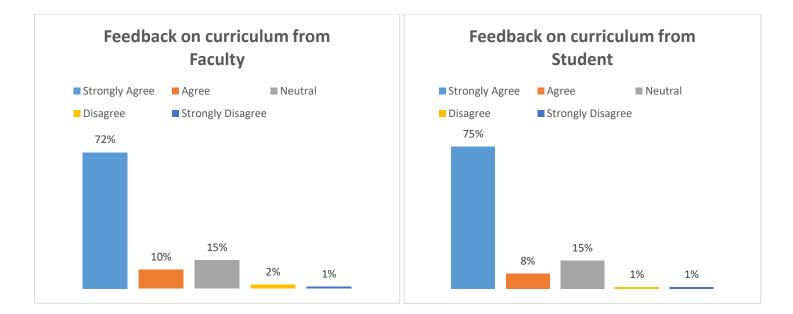


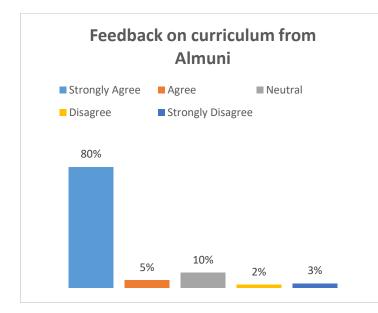


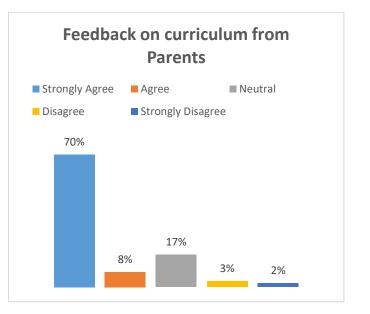




FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF ENGINEERING (UIE)

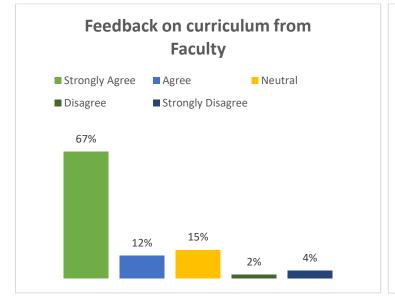


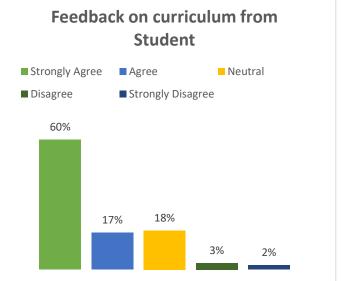


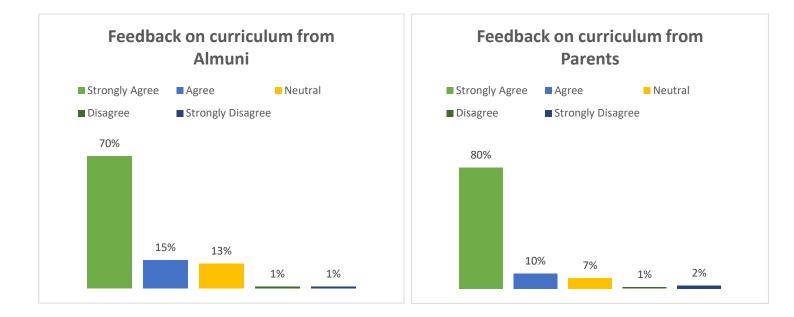




FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF DESIGN (UID)

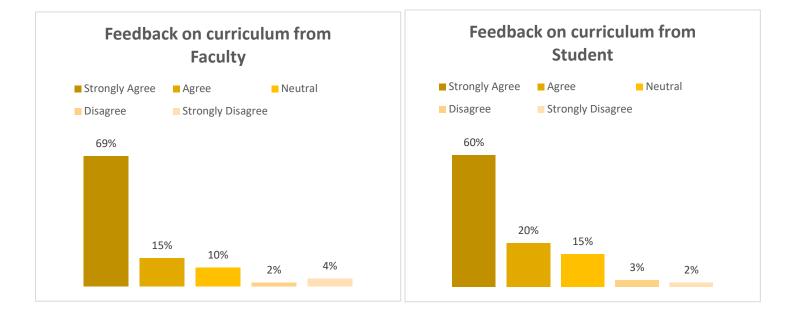


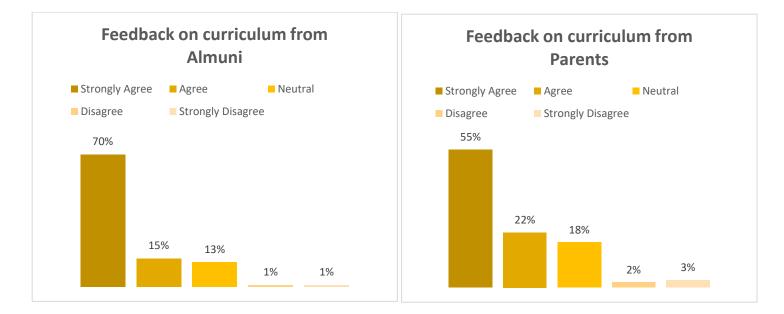






FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF COMPUTING (UIC)





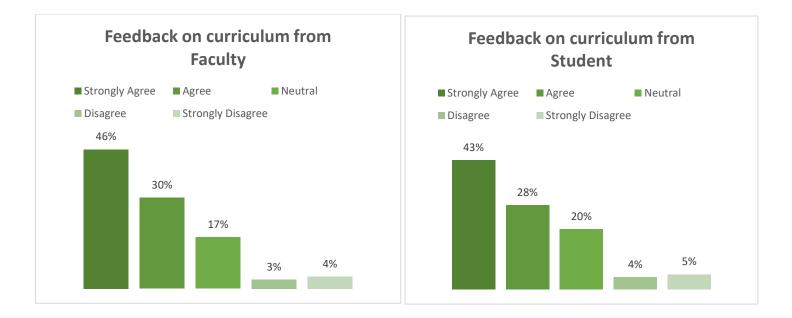
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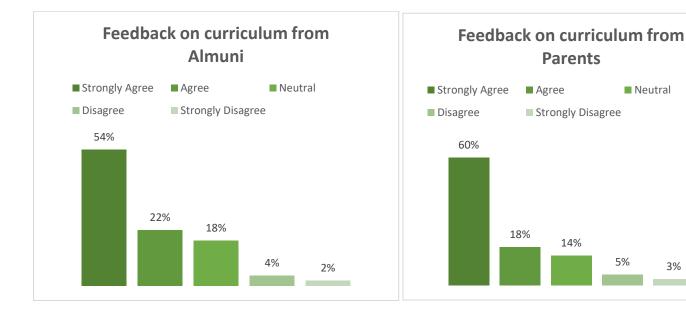
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FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF BIOTECHNOLOGY (UIBT)

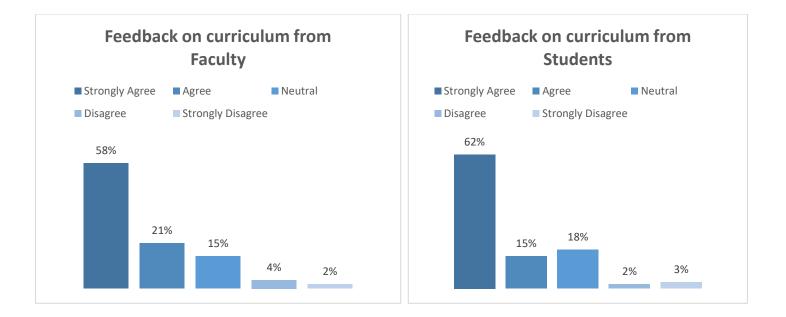


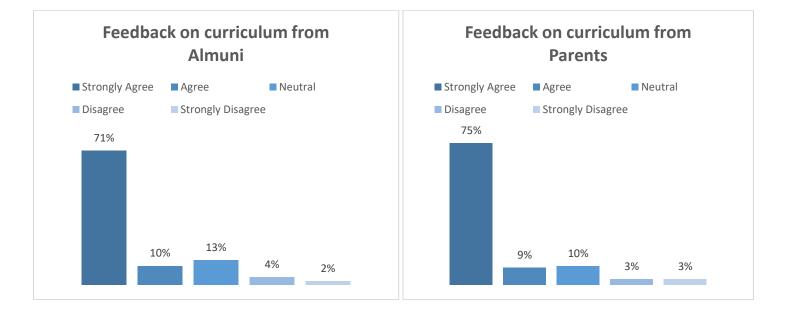






FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF ARCHITECTURE (UIA)



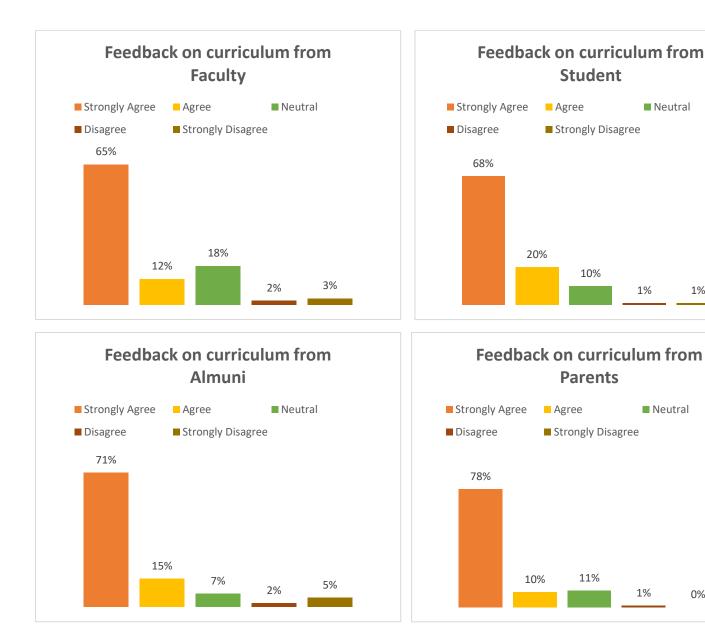


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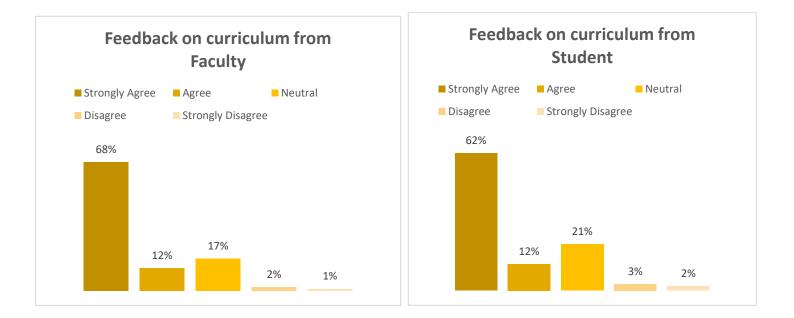
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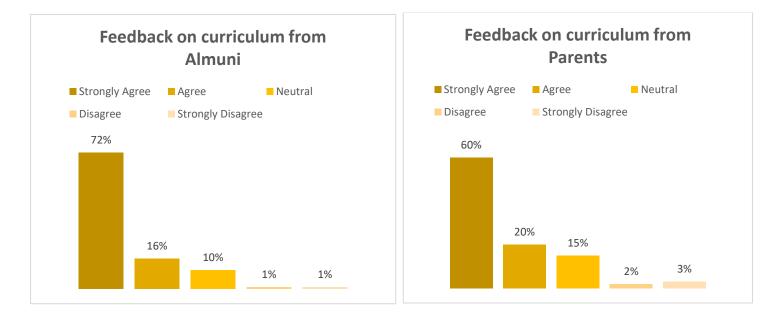
FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF AGRICULTURAL SCIENCES (UIAS)



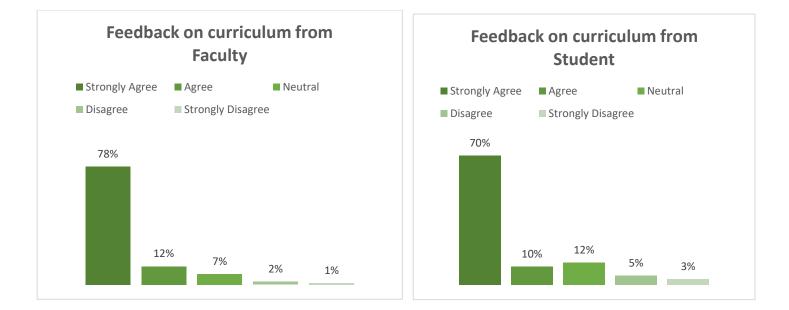


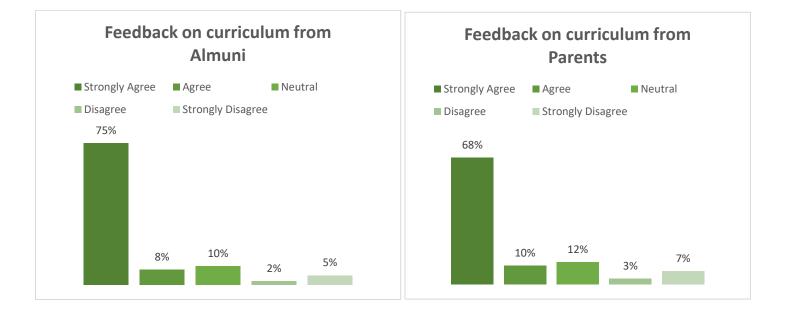
FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF APPLIED HEALTH SCIENCES (UIAHS)





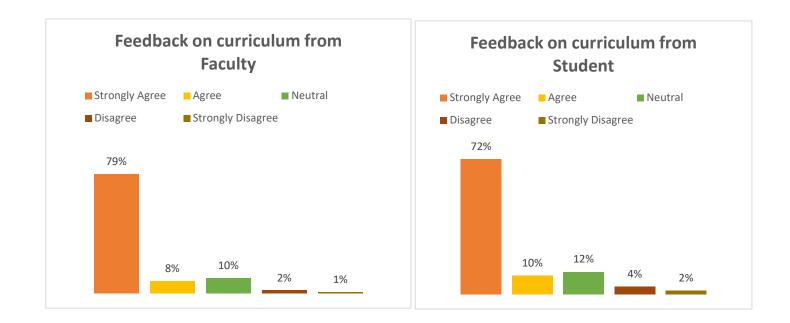
FEEDBACK ANALYSIS OF UNIVERSITY INSTITUTE OF TOURISM & HOSPITALITY MANAGEMENT (UITHM)

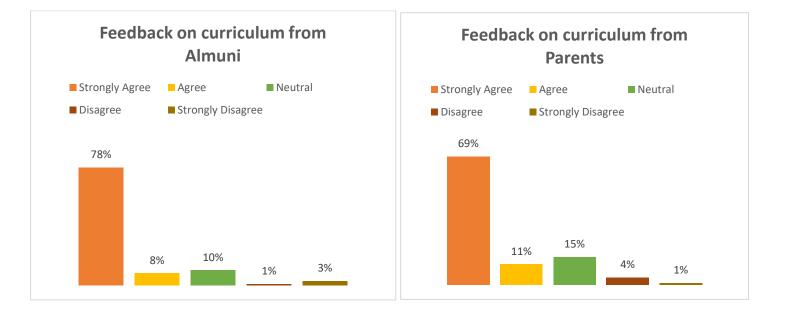






FEEDBACK ANALYSIS OF UNIVERSITY SCHOOL OF BUSINESS (USB)





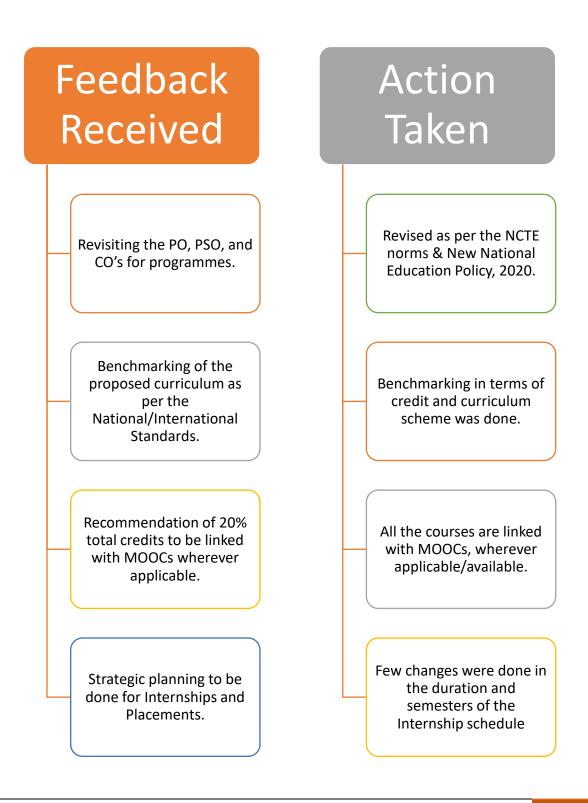


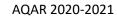
FEEDBACK ACTION TAKEN OF VARIOUS INSTITUTES

AQAR 2020-2021



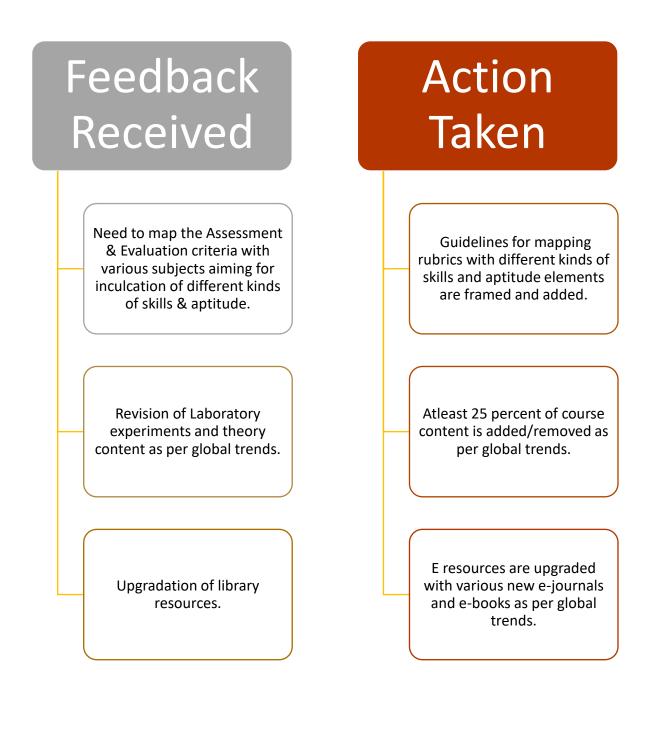
ACTION TAKEN OF UNIVERSITY INSTITUTE OF TEACHERS TRAINING & RESEARCH (UITTR)





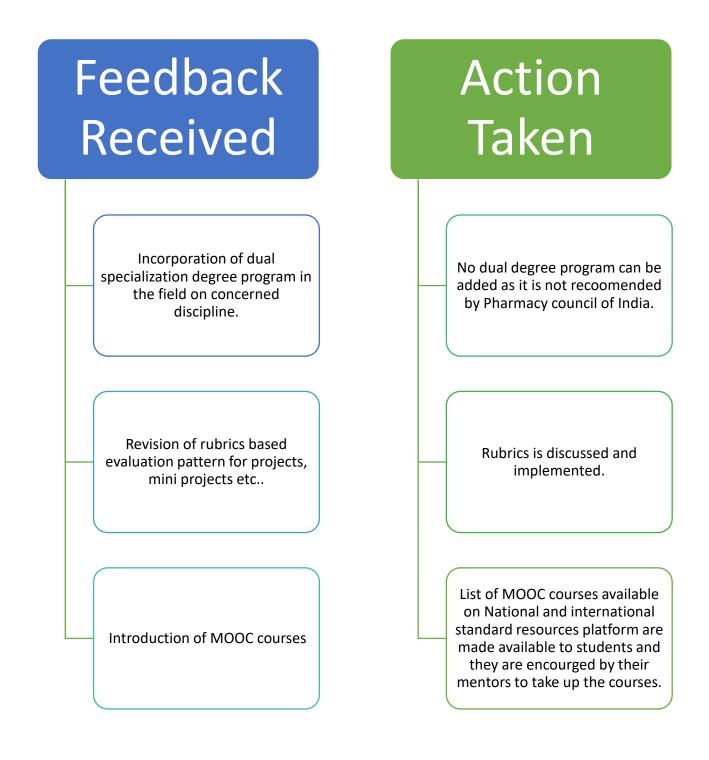


ACTION TAKEN OF UNIVERSITY INSTITUTE OF SCIENCES (UIS)



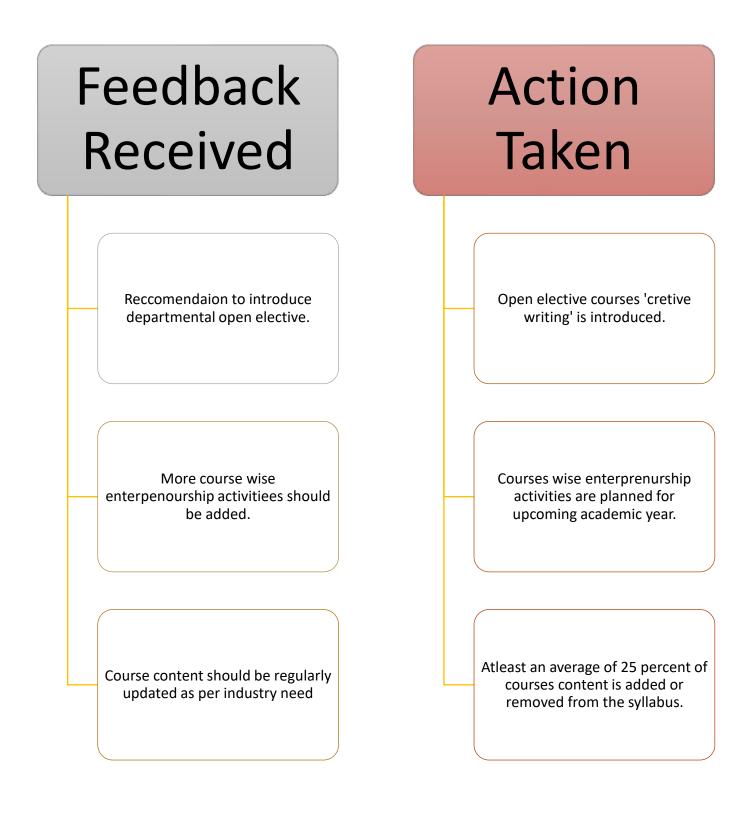


ACTION TAKEN OF UNIVERSITY INSTITUTE OF PHARMA SCIENCES (UIPS)



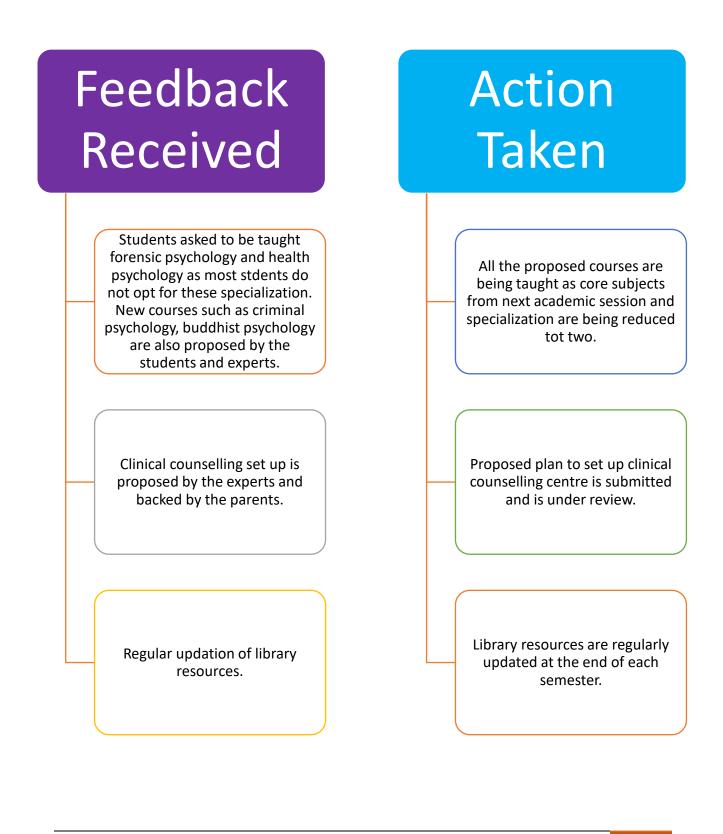


ACTION TAKEN OF UNIVERSITY INSTITUTE OF MEDIA STUDIES (UIMS)





ACTION TAKEN OF UNIVERSITY INSTITUTE OF LIBERAL ARTS AND HUMANITIES (UILAH)





ACTION TAKEN OF UNIVERSITY INSTITUTE OF LEGAL STUDIES (UILS)

Feedback Received

It was suggested to encourage more students to take up MOOC courses.

Inclusion of more journals and search engines.

To introduce more open electives.

Reframing of MOOT court classes so that their objectives and outcomes could be measurable Action Taken

Students are motivated to take up MOOC courses by their respective mentors.

More journals and search engines are made availabe to the students to promote research among students.

Option to open electives can be resorted too but since UILS is already offering integrated courses thus induction of inter disciplnary courses has already been imbibed.

MOOT court classes are reframed accordingly.



ACTION TAKEN OF UNIVERSITY INSTITUTE OF ENGINEERING (UIE)

Feedback Action Taken Received Courses such as Value added, Introduction of Holistic Social Internship is added to Education. promote holistic education. More focuse should be given Inclusion of mini project, field to Rubrics based Evaluation. project and seminar is done. Atleast 30 percent of course Revision of Laboratory experiments and theory content is added/removed as content as per global trends. per global trends E resources are upgraded with Upgradation of library various new e-journals and eresources. books as per global trends.



ACTION TAKEN OF UNIVERSITY INSTITUTE OF DESIGN (UID)

Feedback Received

More activities at university level for promoting skill,employment and enterpenurship among peers.

Teaching model and new teaching methods looked into for enhancing creative thinking of the students.

New courses need to be added under Employment Enhancement window. Action Taken

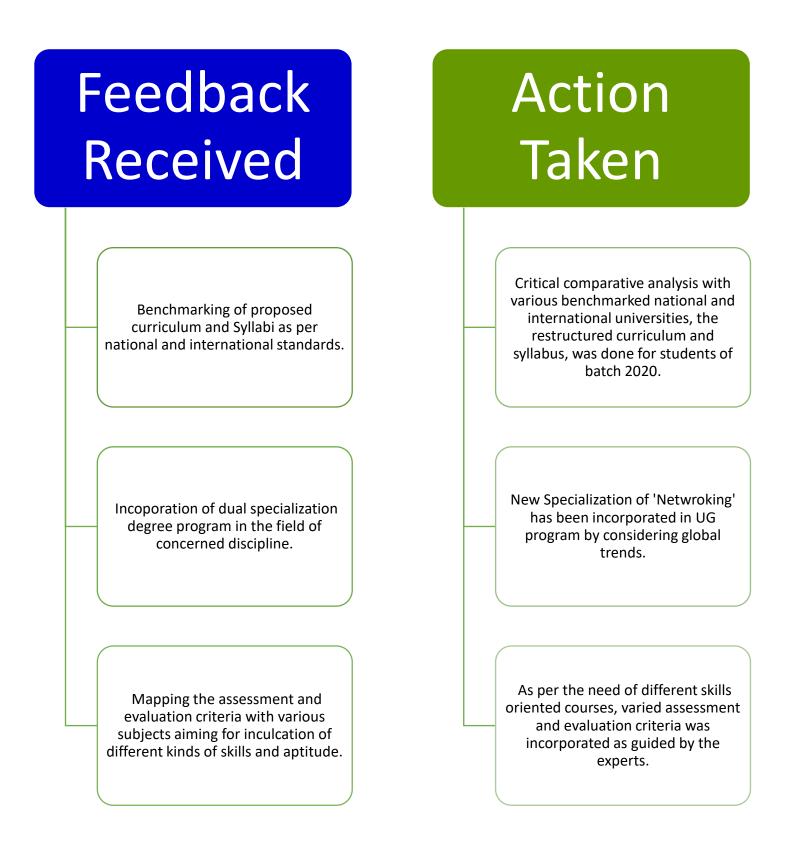
> Number of Tie-ups with local, national and international companies is done.

Measures to enhance creative thinking by understanding teaching pedagogy of other design schools is taken into consideration and implemented.

Courses such as Entrepreneurship Management and Design and Story Telling has been added.



ACTION TAKEN OF UNIVERSITY INSTITUTE OF COMPUTING (UIC)





ACTION TAKEN OF UNIVERSITY INSTITUTE OF BIOTECHNOLOGY (UIBT)

Feedback Received

Revising and confirming the PEOs, PSOs, Pos, and Cos in such a way so that they shoud be restricted to certain specific domains where UIBT can train the students in the better way with specific domains specializarion in terms of facilities and the faculty specilaizations.

Stakeholders suggested minor revision of theory subjects, by adding few advanced topic and revision of syllabus of practical subjects.

Action Taken

The changes suggested were discussed and PEOs, PSOs, Pos, and Cos are redesigned and finilized followed by changes in syllabus such as increasing credits, transferring a courses from one semester to other, raising the course credits,. is done to achieve new PEOs, PSOs, Pos, and Cos.

Atleast an average of 27 percent courses content is added/removed throughout the programe



ACTION TAKEN OF UNIVERSITY INSTITUTE OF ARCHITECTURE (UIA)

Feedback Received

Revision of L:T:P:ST is proposed.

Experts suggested to revise syllabus as per modern needs.

More courses mapped activities to be introduced to promote skill/ employability/ enterprenurship.

Courses to promote self learning needs to be introduced. L:T:P:ST were revised as per the the COA norms to

1:1:0.5:1.5.

Action

Taken

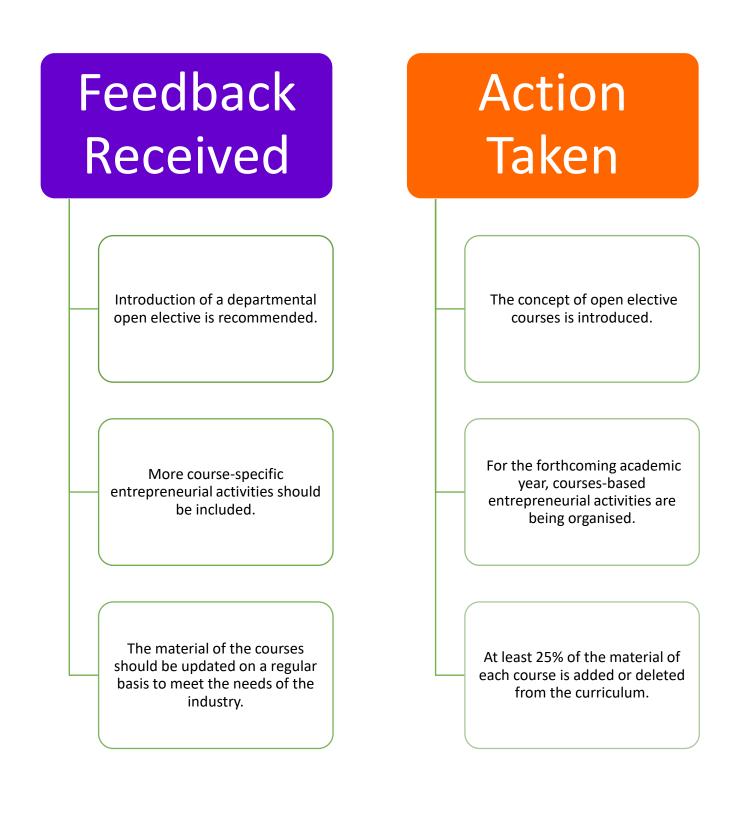
As suggested and discussed quantum of syllabus content is reduced.

Students are encourged by their mentors to undergo training/ short courses in summer/ winter holidays for better understanding of the course and also internship of masters programme is made more of research oriented.

Several courses such as MOOCs are incorporated to induce self learning.

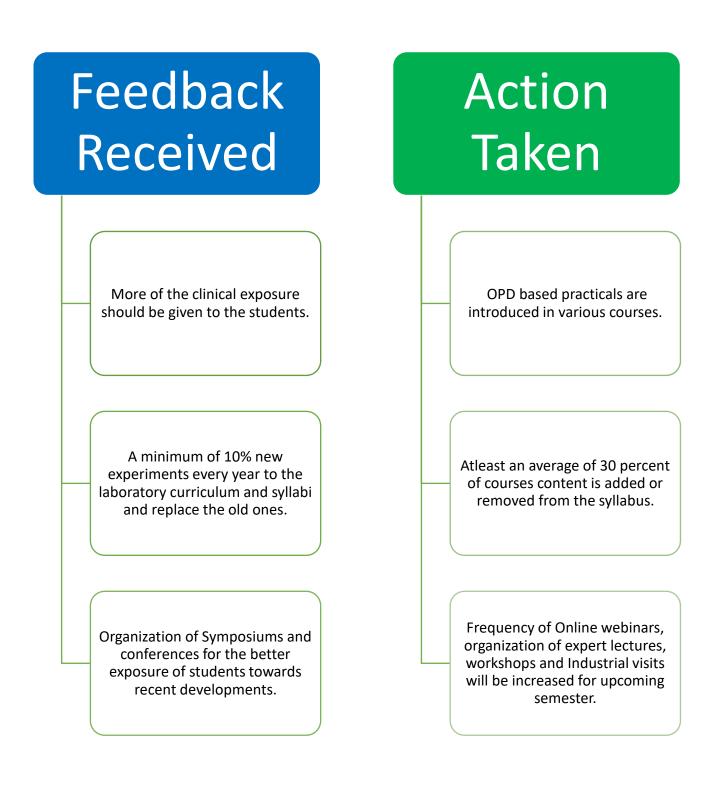


ACTION TAKEN OF UNIVERSITY INSTITUTE OF AGRICULTURAL SCIENCES (UIAS)



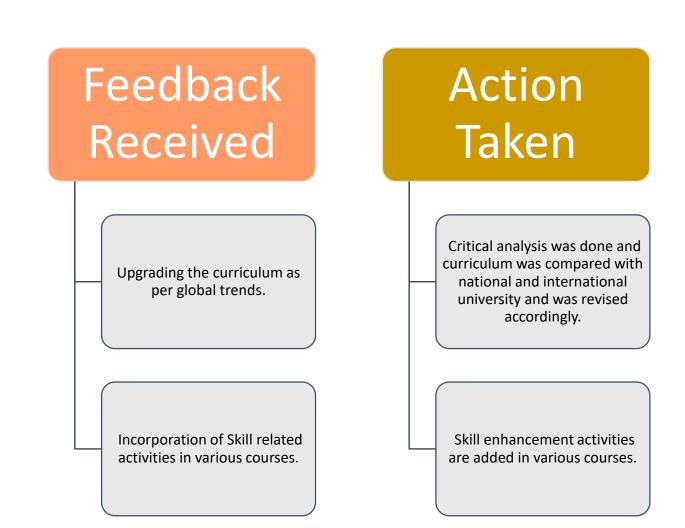


ACTION TAKEN OF UNIVERSITY INSTITUTE OF APPLIED HEALTH SCIENCES (UIAHS)





ACTION TAKEN OF UNIVERSITY INSTITUTE OF TOURISM & HOSPITALITY MANAGEMENT (UITHM)





ACTION TAKEN OF UNIVERSITY SCHOOL OF BUSINESS (USB)

